

Frequently Asked Questions (FAQs)

Homeowners' FAQs

1. **What are your office hours?**
 - Monday-Friday 8:00 am to 5:00 pm
 - Closed between 12:00 to 1:00 every day.
2. **How do I submit an address change?**
 - Fill out the online form here: [Homeowner Information Change Form](#)
3. **How do I report a violation?**
 - Fill out the online form here: [Covenant Violation Reporting Form](#)
4. **Where do I find out additional information specific to my HOA?**
 - Click the link for your HOA located to the right of the [CPMG Website](#).

Real Estate Agents, Mortgage Brokers, Appraisers and Title Companies FAQs:

Status Letter Request & Condo Questionnaire Fees for 2024

A. Procedure for Requesting a Status Letter

Please transmit your request via email addressed to M. Haider: billing@woodstreamfalls.com

Addressee: Woodstream Falls Condominium Association
9700 E. Iliff Ave. – Clubhouse Office
Denver, CO 80231

Phone: 303-755-4226

Fax: 303-755-9193

B. Information we need to process your request:

- Address, with Unit Number, of the Unit being sold
- Your deadline for receiving our Response to your Status Letter Request
- Seller's Name
- Buyer's Name
- Closing Date
- Title/Mortgage Company Name
- Address
- Contact Name
- Contact Telephone and Fax Number

C. Time we need to process your request: 5-10 business days. Rush service is available for an additional fee; see below.

D. Fee Schedule.

Condominium Questionnaire, regardless of size or complexity:

- Questionnaire Fee: **\$350.00**

Status Letter Request

- Status Letter Fee: **\$300.00**
- Transfer Fee: **\$500.00**
- Working Capital Fee: **\$100.00**
- Rush Processing Fee: **\$200.00** (for all requests received less than 14-days before deadline)

NO EXCEPTIONS WILL BE GRANTED TO THESE PUBLISHED FEES & NOTICE SCHEDULE